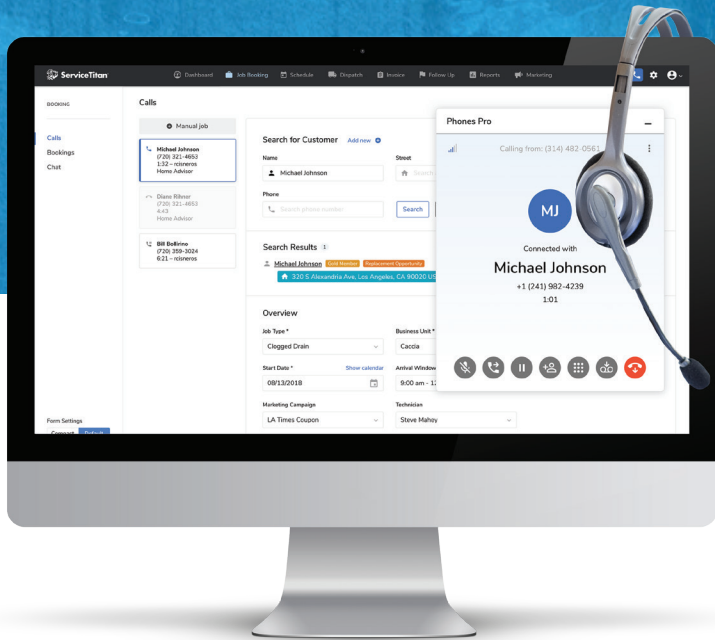


VoIP Business Phones:

Seven Things Contractors Need to Know

Before choosing a **Voice over Internet Protocol (VoIP)** phone system for your contracting business, consider the following.



Network Speed and Stability

How reliable is your network connection?

The quality of your network affects call quality and reliability of your phone system, no matter which VoIP provider you use. Ask your potential VoIP provider to test the speed of your network.



Ethernet or WiFi Connection

How do you plan on connecting your VoIP devices?

Best practice is to connect to wired, Ethernet connection. If your business connects through WiFi, then you will need to check that all the devices on your network are using the same protocol.



Existing Contracts

Does your shop have an existing telecom contract?

If so, you may want to check on this before switching to a new VoIP service provider.



Network Bandwidth

With a VoIP phone system, your network may become congested if you don't have enough bandwidth. Figure out how many simultaneous voice calls your business needs to handle and then check with your potential VoIP provider to see if your Internet connection is big enough to handle this kind of traffic.



Number Portability

Can you port your existing phone numbers?

Know whether your current phone numbers can be transferred to a new provider before heading down the path of switching.



Quality of Service

As voice and video streaming and other high traffic activities continues to grow, you may want to consider enabling Quality of Service on your router. This helps prioritize voice traffic on your network, so that voice quality doesn't become choppy.



Onsite Computers

With a modern, cloud-based phone system, check if your desktops and laptops have enough processing power, memory and hard drive space. Also, make sure your operating systems on Windows or Mac are not outdated. Check with your potential VoIP provider for further information.

Considering a VoIP System?

ServiceTitan Phones Pro is a modern, cloud-based phone system that is fully integrated with ServiceTitan.

For further information on hardware and networking requirements email phonespro@servicetitan.com.